TERMS OF USE

Blydex (Pty) Ltd, effective 23 October 2026

1. These terms

1.1. These terms apply to www.blydex.co.za and to every service Blydex (Pty) Ltd ("Blydex", "we") provides. By using the website or engaging us, you accept them.

1.2. Where you sign an engagement letter with us, the engagement letter governs that work and prevails over these terms where they differ.

1.3. Clause 10 limits our liability and clause 6 sets out your cancellation right. Please read them.

2. Who we are

2.1. Blydex (Pty) Ltd is a private company registered in South Africa under registration number 2025/342827/07. Its director is Soren Burkal Nielsen.

2.2. Our physical address, which is also our address for service of legal documents, is 38 Lebombo Road, Ashlea Gardens, Pretoria, 0081. We are on 083 424 2444 and at info@blydex.co.za.

2.3. We are not a member of a self-regulatory body and do not subscribe to an industry code of conduct.

2.4. These disclosures are made under section 43 of the Electronic Communications and Transactions Act 25 of 2002 ("ECTA").

3. Our services

3.1. We provide services in accounting, labour, corporate services, compliance and risk, and immigration and visas, as described in each proposal or engagement letter.

3.2. Blydex is not a law firm and does not give legal advice. Work that only a legal practitioner may do is referred to an independent practitioner.

3.3. Decisions on visas, permits, registrations and filings are made by the authority concerned. We cannot guarantee any outcome.

4. Fees and payment

4.1. Our fees are set out in our written quote or engagement letter before work starts. Blydex is not registered for VAT and charges no VAT.

4.2. Invoices are payable by electronic transfer into the account shown on the invoice, using the invoice number as the reference. We never change our banking details by email. Confirm any change with us by telephone on 083 424 2444 before you pay.

4.3. Government fees, translation, courier and similar costs are paid by you, as the engagement letter records.

5. Your responsibilities

5.1. You must give us complete, true and timely information and documents. We rely on what you give us and are not responsible for the consequences of information that is wrong or incomplete.

6. Cancellation

6.1. If you are a consumer and concluded the agreement electronically, you may cancel it without reason or penalty within seven days under section 44 of ECTA, unless the services began with your consent before those seven days ended.

6.2. Either party may otherwise end an engagement on the notice the engagement letter provides. Work done until then remains payable.

7. Records of your agreement

7.1. We send you a copy of every agreement you conclude with us and keep a record of it. You may ask us for a copy at any time.

8. The website

8.1. The information on our website is general and is not advice for your circumstances. Do not act on it without engaging us.

8.2. We try to keep the website accurate and available but do not promise that it is always either. Links to other websites are for convenience and we are not responsible for their content.

8.3. You may not use the website unlawfully, interfere with its operation or copy its content for commercial use.

9. Intellectual property

9.1. The website, our name, logo, templates and methods belong to Blydex. Once you have paid for a deliverable, you may use it for your own business.

10. Liability

10.1. To the extent the law allows, Blydex is not liable for indirect or consequential loss, and its total liability for any engagement is limited to the fees paid for that engagement.

10.2. Nothing in these terms limits liability for gross negligence or wilful misconduct, or any right you have under the Consumer Protection Act 68 of 2008 that may not be limited.

11. Privacy and security

11.1. We handle personal information as our Privacy Policy on www.blydex.co.za describes. Our website uses secure, encrypted connections.

12. Electronic communication and signature

12.1. Agreements, notices and documents may be concluded and sent by email or electronic signature, and are as valid as if signed on paper, under sections 11 to 13 of ECTA.

13. Complaints and disputes

13.1. Send any complaint to info@blydex.co.za. We acknowledge it within two business days and try to resolve it within ten.

13.2. These terms are governed by South African law. You consent to the jurisdiction of the Magistrates' Court under section 45 of the Magistrates' Courts Act 32 of 1944, without losing any right to approach another competent court.

14. Changes

14.1. We publish any change to these terms on our website with its new effective date. The terms in force when you engage us apply to that engagement.